

CHARGE FOR RECONNECTION OF SERVICE

APPLICABILITY

Applicable to all customers in the Company's entire service area who are in violation of Section 1, Rule 3, Company's Right to Cancel Service Agreement or to Suspend Service, of the Company's Electric Service Regulations.

CHARGE

The Company may charge and collect in advance the following:

- A. The reconnection charge for service which has been disconnected due to enforcement of Rule 3 shall be five dollars eighty-eight cents (\$5.88) for reconnections that can be accomplished remotely or sixty dollars (\$60.00) for reconnections that cannot be accomplished remotely. (I) (R)
- B. The reconnection charge for service which has been disconnected within the preceding twelve months at the request of the customer shall be five dollars eighty-eight cents (\$5.88) for reconnections that can be accomplished remotely or sixty dollars (\$60.00) for reconnections that cannot be accomplished remotely. (I) (R)
- C. If service is discontinued because of fraudulent use thereof, the Company may charge and collect in addition to the reconnection charge of five dollars eighty-eight cents (\$5.88) for reconnections that can be accomplished remotely or sixty dollars (\$60.00) for reconnections that cannot be accomplished remotely, the expense incurred by the Company by reason of such fraudulent use, plus an estimated bill for electricity used, prior to the reconnection of service. At the Company's discretion particularly dangerous or repeated instances of tampering may result in the customer being required to take service under Rider AMO and being subject to the charges associated with that rider. If there are no additional instances of tampering after twelve months of being transferred to Rider AMO, the customer will be removed from Rider AMO at the customer's request. (I) (R) (N) (N) (N) (N) (N) (N) (D)
- D. Where electric service was disconnected at the pole because the Company was unable to gain access to the meter, the reconnection charge shall be one hundred twenty-five dollars (\$125.00). (T) (D)



Issued by authority of an Order of the Kentucky Public Service Commission, dated April 27, 2020 in Case No. 2019-00271.

Issued: May 1, 2020

Effective: May 1, 2020

Issued by Amy B. Spiller, President /s/ Amy B. Spiller

CHARGE (Contd.)

- E. If the Company receives notice after 2:30 p.m. of a customer's desire for same day reinstatement of service and if the reconnection cannot be performed during normal business hours, and the reconnection cannot be performed remotely, the after hour reconnection charge for connection shall be an additional forty dollars (\$40.00). Customers will be notified of the additional \$40.00 charge for reconnection at the meter or at the pole at the time they request same day service. (T)
(I)
(I)

- F. If a Company employee, whose original purpose was to disconnect the service, has provided the customer a means to avoid disconnection, service which otherwise would have been disconnected shall remain intact, and no reconnection charge shall be assessed. However, a collection charge of sixty dollars (\$60.00) may be assessed, but only if a Company employee actually makes a field visit to the customer's premises. (T)
(I)

SERVICE REGULATIONS

The supplying of, and billing for, service and all conditions applying thereto, are subject to the jurisdiction of the Kentucky Public Service Commission, and to the Company's Service Regulations currently in effect, as filed with the Kentucky Public Service Commission, as provided by law.



Issued by authority of an Order of the Kentucky Public Service Commission, dated April 27, 2020 in Case No. 2019-00271.

Issued: May 1, 2020

Effective: May 1, 2020

Issued by Amy B. Spiller, President /s/ Amy B. Spiller

